

NAMED PERSON ONLY: DELIVERY OF SENSITIVE GOODS TO RECIPIENT ONLY



The named person only service ensures in an uncomplicated and cost-effective way that your parcels are only delivered to the recipient in person or to an authorized person.

YOUR BENEFITS

- **Discretion in dispatch**
You ensure that your parcel is only handed over to the recipient in person or to a person he/she has specially authorized
- **ID card-supported identification**
A documented identification of the recipient is performed, supported by his/her ID card, if the deliverer does not know the recipient personally and thus cannot guarantee that he/she is the correct recipient
- **Attractive charge**
EUR 1.69 plus VAT in addition to the price of a parcel

SIMPLE COMMISSIONING FOR YOU

- The service is already part of your contract and can be ordered directly via the DHL shipping logistics systems (by using the Ship function in the Post & DHL Business Customer Portal). Of course the service is also available to you if you program your shipping logistics system autonomously
- You send us address, first name, and last name of the recipient

RELIABLE PERFORMANCE BY DHL

- DHL makes the recipient show his/her ID card if he/she is not personally known to the deliverer
- The item is handed over only to the recipient in person or to a specially authorized person

IMPORTANT NOTE

DHL Parcel offers a wide range of services which verify the recipient's identity and/or age during the parcel delivery process. For certain product categories, the recipient's identity and age need to be already verified before parcel delivery. For such cases Deutsche Post offers additional services, including the extensive POSTIDENT-portfolio. It is the sender's responsibility to check whether the selected service for the goods ordered by his customer complies with the legal requirements. For advice on this subject please consult a specialist responsible or a legal attorney.